



PC Requirements

MINIMUM / RECOMMENDED

INTEL Core processors: I3-9000, I5-7000, I7-5000, I9 series or better
 PENTIUM G5400/N6400 series or better
 XEON E CLASS series or better
 CELERON J4000/N5000 series or better
 AMD RYZEN 3 series or better
 ATHLON 3000 series or better

NOTE:
 ARM based processors are not supported.
 Examples: Microsoft Surface and Chrome OS based PCs.

CPU Speed

Hard Drive

Memory

Operating System

Windows needs to be a Genuine Licensed Copy with all updates and patches installed. (Beta and Developer versions will not be supported.)

Standard Connection and Speed

PC MUST be hard-wired via Ethernet connection and cannot be connected to Wi-Fi.

Maximum Latency Threshold

Monitor Recommendations

Dual Monitor Capability

USB 3.0 Port

UNSUPPORTED ITEMS

NO LONGER SUPPORTED

MINIMUM

RECOMMENDED

MINIMUM	RECOMMENDED
20 GB or more of available space 60 GB or more of total space	30 GB or more of available space 60 GB or more of total space
4 GB of RAM	8 GB of RAM
Windows 10	Windows 11
Hard-wired connection (Not wireless)	Hard-wired connection (Not wireless)
Minimum 10 mbps download Minimum 3 mbps upload	Minimum 30 mbps download Minimum 10 mbps upload
120 milliseconds (ms)	50 milliseconds (ms)
1280 x 1024 (SXGA) screen resolutions	1920 x 1080 (Full HD or 1080p)
May be required for some programs	Recommended
Required to for use with USB headsets and flash drives	
Netbooks, Chromebooks, tablets and other mobile devices	
macOS (Mac OS X)	

Please note: These are the basic requirements (both minimum and recommended) for use of the Arise® Platform ONLY. Certain customer systems may necessitate higher or additional requirements. Please review all Opportunity Announcements carefully for details regarding such requirements prior to enrollment.

Service Partners must service on the computer they use to perform the PC Scan at the time of enrollment. If it is determined your computer is different than the one you used at the time of enrollment and it is incompatible with the customer program, you will not be permitted to service.